



## Crafting is Fun!: Returns & Exchanges

[www.craftingisfun.com](http://www.craftingisfun.com)

We at **Crafting is Fun!** take pride in providing our customers with quality products and services. Merchandise in its original condition or with a manufacturer's defect may be returned for a full refund or a merchandise exchange. A return & exchange form is required for refunds and exchanges. Unfortunately, we cannot reimburse you for return shipping charges and/or original shipping charges, unless an error was made by us. Please be sure to send the merchandise back to us using insured or tracking mail services.

Our return address is:

**Crafting Is Fun!**  
c/o Ben Franklin Crafts  
2810 Paa Street Bldg A  
Honolulu, HI 96819

If you would like to contact us directly you can call us at 1-808-838-7773 ext. 3210 or you can email us at:  
[orders@craftingisfun.com](mailto:orders@craftingisfun.com)

### Checklist:

- ❖ Mail to our return address as shown above
  - ❖ Include our Crafting is Fun Return & Exchange Form with the item(s) to be returned.
  - ❖ Securely package your return, send it to us using an insured shipper of your choice, and pay for your postage.
  - ❖ Keep a copy of your order and return forms for your records
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# Crafting is Fun!: Return & Exchange Form

Name			Order #	Payment Type
Reason Code	Action Code	Item Number	Product Name	Qty

**Reason Codes**

- 1 = Not what I expected
- 2 = Not what I ordered
- 3 = Product defect
- 4 = Other

**Action Codes**

- A = Exchange for same item
- B = Exchange for different item
- C = Refund

**\*\*Note: If Action Code is B please complete Exchange For Different Item Form**

## Exchange For Different Item Form

Item Number	Qty	Product Name	Price

**\*\*\* Refund will be issued based upon your payment method.\*\*\***

In case we need to call you about your refund or exchange, please indicate your phone number below:

Daytime: (     ) \_\_\_\_\_ Evening: (     ) \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_