



Crafting is Fun!: Returns & Exchanges

www.craftingisfun.com

We at **Crafting is Fun!** take pride in providing our customers with quality products and services. Merchandise in its original condition or with a manufacturer's defect may be returned for a full refund or a merchandise exchange within 60 days of the purchase date. A return & exchange form is required for refunds and exchanges. Unfortunately, we cannot reimburse you for return shipping charges and/or original shipping charges, unless an error was made by us. Please be sure to send the merchandise back to us using insured or tracking mail services.

Our return address is:

Crafting Is Fun!
c/o Ben Franklin Crafts
2810 Paa Street Bldg A
Honolulu, HI 96819

If you would like to contact us directly you can call us at 1-808-838-7773 ext. 3406 or you can email us at: orders@craftingisfun.com

Checklist:

- ❖ Mail to our return address as shown above
 - ❖ Include our Crafting is Fun Return & Exchange Form with the item(s) to be returned.
 - ❖ Securely package your return, send it to us using an insured shipper of your choice, and pay for your postage.
 - ❖ Keep a copy of your order and return forms for your records
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Crafting is Fun!: Return & Exchange Form

| Name | | | Order # | Payment Type |
|-------------|-------------|-------------|--------------|--------------|
| | | | | |
| Reason Code | Action Code | Item Number | Product Name | Qty |
| | | | | |
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Reason Codes

- 1 = Not what I expected
- 2 = Not what I ordered
- 3 = Product defect
- 4 = Other

Action Codes

- A = Exchange for same item
- B = Exchange for different item
- C = Refund

****Note: If Action Code is B please complete Exchange For Different Item Form**

Exchange For Different Item Form

| Item Number | Qty | Product Name | Price |
|-------------|-----|--------------|-------|
| | | | |
| | | | |
| | | | |
| | | | |

***** Refund will be issued based upon your payment method.*****

In case we need to call you about your refund or exchange, please indicate your phone number below:

Daytime: () _____ Evening: () _____

Signature: _____

Date: _____